

## CHC50108 Diploma of Disability

This qualification covers workers who are responsible for the coordination and management of agencies delivering services to people with a disability.

Workers in this role:

- Are usually also involved in service delivery, either direct client work and/or community development projects
- Have responsibility for supervision of other staff and volunteers.

**Occupational titles** may include:

- Assessor
- Case coordinator
- Case manager
- Client service assessor
- Coordinator
- Local area coordinator
- Local support coordinator
- Manager
- Program/service coordinator
- Senior disability worker
- Support facilitator

### Entry requirements

To gain entry into *CHC50108 Diploma of Disability* a candidate must:

1. Be recognised as competent, through a recognised training program or recognition process, against the following units of competency common to *CHC40308 Certificate IV in Disability*:

[CHCCS400A Work within a relevant legal and ethical framework](#)

[CHCCS411A Work effectively in the community sector](#)

[CHCDIS301A Work effectively with people with a disability](#)

[CHCDIS410A Facilitate community participation and inclusion](#)

[CHCICS402A Facilitate individualised plans](#)

**OR**

2. Have sufficient relevant work experience in the disability sector to indicate likely success at this level of qualification in a job role involving:
  - The application of knowledge with depth in some areas and demonstration of a broad range of technical and other skills
  - A wide range of tasks and roles in a variety of contexts, with complexity in the range and choices of actions required
  - The exercise of discretionary judgement and decision making under general guidance.

## PACKAGING RULES

16 units must be selected for this qualification including:

- 12 compulsory units
- 4 elective units

A wide range of elective units is available and may include:

- Relevant electives listed below the compulsory units for this qualification – these electives have been grouped to facilitate selection
- Units of competency to address workplace requirements and packaged at the level of this qualification or higher in Community Services and/or Health Training Packages
- Where appropriate, to address workplace requirements, units of competency packaged at this level or higher in other relevant Training Packages

### Compulsory units

<a href="#">CHCAD504A</a>	<a href="#">Provide advocacy and representation services</a>
<a href="#">CHCCM404A</a>	<a href="#">Undertake case management for clients with complex needs</a>
<a href="#">CHCCM501A</a>	<a href="#">Coordinate complex case requirements</a> (Note pre-requisite <a href="#">CHCCM404A</a> )
<a href="#">CHCCM503C</a>	<a href="#">Develop, facilitate and monitor all aspects of case management</a>
<a href="#">CHCCS503A</a>	<a href="#">Develop, implement and review services and programs to meet client needs</a>
<a href="#">CHCCW503A</a>	<a href="#">Work intensively with clients</a>
<a href="#">CHCDIS511A</a>	<a href="#">Coordinate services for people with disabilities</a>
<a href="#">CHCINF505C</a>	<a href="#">Meet statutory and organisation information requirements</a>
<a href="#">CHCNET503C</a>	<a href="#">Develop new networks</a>
<a href="#">CHCORG506C</a>	<a href="#">Coordinate the work environment</a>
<a href="#">CHCPOL501A</a>	<a href="#">Access evidence and apply in practice</a>
<a href="#">HLTOHS400A</a>	<a href="#">Maintain OHS processes</a>

### The importance of culturally aware and respectful practice

All workers in the disability sector need foundation knowledge to inform their work with Aboriginal and/or Torres Strait Islander clients and co-workers and with clients and co-workers from culturally and linguistically diverse backgrounds. This foundation must be provided and assessed as part of a holistic approach to delivery and assessment of this qualification. Specific guidelines for assessment of this aspect of competency are provided in the Assessment Guidelines for the Community Services Training Package.

Where work involves a specific focus on Aboriginal and/or Torres Strait Islander and/or culturally diverse clients or communities, one or both of the following electives is recommended:

<a href="#">HLTHIR403B</a>	<a href="#">Work effectively with culturally diverse clients and co-workers</a>
<a href="#">HLTHIR404B</a>	<a href="#">Work effectively with Aboriginal and/or Torres Strait Islander people</a>

## Relevant electives

Electives are to be selected in line with specified Packaging Rules. The following grouping of relevant electives is provided to facilitate selection and does not necessarily reflect workplace requirements. Electives may be selected from one or more groups. Employers may specify that certain electives are required to address specific workplace needs.

## Elective for special consideration

The following elective, whilst not required in *all* disability work, is highly recommended to be considered for inclusion in this qualification:

[CHCICS404A](#) [Plan and provide advanced behaviour support](#)

## Disability support

- [CHCCS413A](#) [Support individuals with autism spectrum disorder](#)
- [CHCDIS302A](#) [Maintain an environment to empower people with disabilities](#)
- [CHCDIS313A](#) [Support people with disabilities who are ageing](#)
- [CHCDIS400C](#) [Provide care and support](#)
- [CHCDIS404C](#) [Design procedures for support](#)
- [CHCDIS405A](#) [Facilitate skills development and maintenance](#)
- [CHCDIS408C](#) [Support people with disabilities as workers](#)
- [CHCDIS409A](#) [Provide services to people with disabilities with complex needs](#)
- [CHCDIS410A](#) [Facilitate community participation and inclusion](#)
- [CHCDIS411A](#) [Communicate using augmentative and alternative communication strategies](#)
- [CHCDIS507C](#) [Design and adapt surroundings to group requirements](#)
- [CHCDIS509D](#) [Maximise participation in work by people with disabilities](#)
- [CHCICS410A](#) [Support relationships with carers and families](#)

## Working with people with mental health issues

- [CHCMH405A](#) [Work collaboratively to support recovery process](#)
- [CHCMH501A](#) [Provide advanced supports to facilitate recovery](#)
- [CHCPROM503A](#) [Provide community focused promotion and prevention strategies](#)

## Working with people with alcohol and other drug issues

- [CHCAOD511B](#) [Provide advanced interventions to meet the needs of clients with alcohol and/or other drug issues](#)
- [CHCAOD512A](#) [Develop and implement a behaviour response plan](#)  
(Note pre-requisite [CHCICS305A](#))
- [CHCPROM503A](#) [Provide community focused promotion and prevention strategies](#)

## Medication and health professional support

- [CHCCS305A](#) [Assist clients with medication](#) (Note pre-requisite [HLTAP301A](#))
- [CHCCS424A](#) [Administer and monitor medications](#)  
(Note pre-requisites [CHCCS305A](#), [HLTAP301A](#))
- [CHCCS425A](#) [Support health professional](#)
- [HLTAP301A](#) [Recognise healthy body systems in a health care context](#)
- [HLTFA301B](#) [Apply first aid](#)
- [HLTFA402B](#) [Apply advanced first aid](#) (Note pre-requisite [HLTFA301B](#))

### **Counselling and client support**

- [CHCCS310A](#) [Support inclusive practice in the workplace](#)
- [CHCCS426A](#) [Provide support and care relating to loss and grief](#)
- [CHCCS506A](#) [Promote and respond to workplace diversity](#)
- [CHCCSL501A](#) [Work within a structured counselling framework](#)
- [CHCCSL502A](#) [Apply specialist interpersonal and counselling interview skills](#)
- [CHCCSL503A](#) [Facilitate the counselling relationship](#)
- [CHCCSL507A](#) [Support clients in decision-making processes](#)
- [CHCCSL509A](#) [Reflect and improve upon counselling skills](#) (*Note pre-requisites*  
[CHCCSL501A](#), [CHCCSL503A](#), [CHCCSL507A](#))
- [CHCDFV402C](#) [Manage own professional development in responding to domestic and family violence](#)
- [CHCDFV505C](#) [Counsel clients affected by domestic and family violence](#)

### **Team coordination and management**

- [CHCORG525C](#) [Recruit and coordinate volunteers](#)
- [CHCORG611A](#) [Lead and develop others in a community sector workplace](#)
- [CHCORG627B](#) [Provide mentoring support to colleagues](#)

### **Palliative approach**

- [CHCPA301B](#) [Deliver care services using a palliative approach](#)
- [CHCPA402B](#) [Plan for and provide care services using a palliative approach](#)

### **Outreach work**

- [CHCCH427A](#) [Work effectively with people experiencing or at risk of homelessness](#)
- [CHCCH522A](#) [Undertake outreach work](#)

### **Organisation support electives**

- [CHCCS505A](#) [Provide supervision support to community sector workers](#)
- [CHCNET501A](#) [Work effectively with other services and networks](#)
- [CHCORG501A](#) [Facilitate workplace change and innovation](#)
- [CHCPOL404A](#) [Undertake policy review](#)