

CHC41102 Certificate IV in Mental Health Work–(Non-clinical)

This qualification covers workers who provide a range of community services and community interventions to clients with mental health issues and/or implement health promotion and community interventions. Work may take place in a range of contexts such as community based organisations, residential rehabilitation services and outreach services.

This qualification defines the knowledge and skills required by support workers and case-workers who work autonomously under the broad guidance of others. This qualification refers to specific knowledge of a “clients with mental health issues” group and appropriate intervention processes applied in residential and community settings.

Workers at this level are required to have an understanding of Indigenous culture and history and to work with local communities in the provision of services.

Occupational names may include:

- Case Worker
- Co-ordinator
- Family Support Worker
- Indigenous Mental Health Worker
- Outreach Worker
- Senior Support Worker
- Welfare Support Worker
- Community Support Worker
- Domestic Violence Worker
- Health Education Officer
- Mental Health Worker
- Rehabilitation Assistant
- Support Worker
- Welfare Worker

Packaging Rules

14 units must be selected for this qualification including:

- 11 compulsory units
- 3 elective units

Compulsory

CHCMH1B	Orientation to mental health work
CHCCS9A	Provide support services to clients
CHCMH4C	Provide non-clinical services to people with mental health issues
CHCCOM3C	Utilise specialist communication skills to build strong relationships
CHCCS301A	Work within a legal and ethical framework
CHCOHS401A	Implement and monitor OHS policies and procedures for a workplace
CHCCS402A	Respond holistically to client issues
CHCCS405A	Work effectively with culturally diverse clients and co-workers
CHCNET4A	Work with other services

CHCCS403A	Provide brief intervention
CHCCS501A	Assess and respond to individuals at risk of self-harm or suicide

Electives

Elective units may be selected from the units listed below, from other Community Services Training Package units available at this or higher levels, or from other relevant National Training Package units available at Certificate IV and enterprise specific units.

Note 1: Where national enterprise units are included as options, these must be nationally endorsed (see introduction regarding new units and customisation).

BSBCMN206A	Process and maintain workplace information
CHCCD2B	Provide community education projects
CHCCD4C	Develop and implement community programs
CHCCHILD1C	Identify and respond to children and young people at risk of harm
CHCCH26A	Support client participation in the organisation
CHCCM1C	Undertake case management
CHCCS3C	Coordinate the provision of services and programs
CHCCS10A	Facilitate client participation in the organisation
CHCCS304A	Assist with self medication
CHCCS401A	Facilitate cooperative behaviour
CHCCS406A	Provide education and support on health, wellbeing and parenting
CHCDIS6C	Plan and implement community integration
CHCGROUP3C	Plan and conduct group activities
CHCHPROM1A	Share health information
CHCHPROM2A	Implement health promotion and community intervention
CHCMH8A	Provide interventions to meet the needs of consumers with mental health and AOD issues
CHCNET2B	Maintain effective networks
CHCORG5B	Maintain an effective work environment
CHCRF2A	Provide intervention support to children and families
CHCYTH10A	Work effectively with the families of young people
CHCAOD8C	Assess the needs of clients who have alcohol and/or other drugs issues OR
CHCAOD2C	Orientation to the alcohol and other drugs sector
HLTFA301B	Apply First Aid OR
HLTFA402B	Apply Advanced First Aid (<i>depending on jurisdiction</i>)