

CHC41202 Certificate IV in Community Services Advocacy

This qualification covers workers who provide information, advice and advocacy. It would also be appropriate for community education and policy workers.

Workers at this level are required to have an understanding of Indigenous culture and history and to work with local communities in the provision of services.

Occupational names may include:

- Tenant Advice and Advocacy Worker
- Information Worker
- Community Education Worker
- Phone Advice Worker
- Welfare Rights Worker
- Community Legal Officers
- Workers in Peak Organisations
- Para-Legal Workers
- Tenant Advice and Advocacy Service Co-ordinator

Packaging Rules

15 units must be selected for this qualification including:

- 10 compulsory units
- 5 elective units

Compulsory

<u>BSBCMN206A</u>	<u>Process and maintain workplace information</u>
<u>CHCAD1C</u>	<u>Advocate for clients</u>
<u>CHCAD3A</u>	<u>Undertake systems advocacy</u>
<u>CHCCD12C</u>	<u>Apply a community development framework</u>
<u>CHCCOM3C</u>	<u>Utilise specialist communication skills to build strong relationships</u>
<u>CHCCS301A</u>	<u>Work within a legal and ethical framework</u>
<u>CHCCS405A</u>	<u>Work effectively with culturally diverse clients and co-workers</u>
<u>CHCNET2B</u>	<u>Maintain effective networks</u>
<u>CHCOHS301A</u>	<u>Participate in workplace safety procedures</u>
<u>CHCPOL2A</u>	<u>Contribute to the policy development</u>

Electives

Elective units may be selected from the units listed below, from other Community Services Training Package units available at this or higher levels, or from other relevant National Training Package units available at Certificate IV and enterprise specific units.

Note 1: Where national enterprise units are included as options, these must be nationally endorsed (see introduction regarding new units and customisation).

<u>CHCAC3C</u>	<u>Orientation to aged care work</u>
<u>CHCAD4A</u>	<u>Provide advocacy and representation</u>
<u>CHCAD5A</u>	<u>Represent the client in court</u>
<u>CHCAOD2B</u>	<u>Orientation to the alcohol and other drugs work</u>
<u>CHCCD2B</u>	<u>Provide community education projects</u>
<u>CHCCD4B</u>	<u>Develop and implement community programs</u>
<u>CHCCD5B</u>	<u>Develop community resources</u>
<u>CHCCH1B</u>	<u>Orientation to work in social housing</u>
<u>CHCCHILD1C</u>	<u>Identify and respond to children and young people at risk of harm</u>
<u>CHCCS3C</u>	<u>Co-ordinate the provision of services and programs</u>
<u>CHCCS402A</u>	<u>Respond holistically to client issues</u>
<u>CHCDIS1B</u>	<u>Orientation to disability work</u>
<u>CHCINF7B</u>	<u>Meet information needs of the community</u>
<u>CHCLEG401A</u>	<u>Utilise legislation</u>
<u>CHCMH1B</u>	<u>Orientation to mental health work</u>
<u>CHCNET4A</u>	<u>Work with other services</u>
<u>CHCORG5B</u>	<u>Maintain an effective work environment</u>
<u>CHCORG6B</u>	<u>Co-ordinate the work environment</u>
<u>CHCPOL3A</u>	<u>Undertake research activities</u>
<u>HLTHIR4A</u>	<u>Work effectively in a cross cultural context with Aboriginal and Torres Strait Islander people and organisations+</u>
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