

CHC40108 Certificate IV in Aged Care

This qualification addresses work primarily in residential facilities within defined organisation guidelines and service plans.

These workers:

- Carry out activities related to maintaining an individual's well being through personal care and/or other activities of living
- May provide services to individuals with complex needs, and/or work with groups of older people
Work may include training and support to promote independence and community participation, which may be provided as part of activities and programs in a variety of settings including residential and centre-based programs
- Report to service managers and liaise with professionals and other service providers
- May be required to supervise and/or coordinate a limited number of other workers.

Occupational titles may include:

- Accommodation support worker
- Assistant hostel supervisor
- Care supervisor
- Care team leader
- Day activity worker
- Hostel supervisor
- Personal care worker
- Program coordinator – social programs
- Support worker

Entry requirements

To gain entry into *CHC40108 Certificate IV in Aged Care* a candidate must be recognised as competent, through a recognised training program or recognition process, against the following compulsory units from *CHC30208 Certificate III in Aged Care* (or equivalent):

[CHCAC318A Work effectively with older people](#)

[CHCAC319A Provide support to people living with dementia](#)

[CHCCS411A Work effectively in the community sector](#)

[CHCICS303A Support individual health and emotional well being](#)

[CHCPA301B Deliver care services using a palliative approach](#)

[HLTAP301A Recognise healthy body systems in a health care context](#)

PACKAGING RULES

15 units must be selected for this qualification including:

- 11 compulsory units
- 4 elective units

A wide range of elective units is available and may include:

- Relevant electives listed below the compulsory units for this qualification – these electives have been grouped to facilitate selection
- Units of competency to address workplace requirements and packaged at the level of this qualification or higher in Community Services and/or Health Training Packages
- Where appropriate, to address workplace requirements, units of competency packaged at this level or higher in other relevant Training Packages

Compulsory units

[CHCAC412A](#) [Provide services to older people with complex needs](#)

(Note pre-requisite [CHCAC318A](#))

[CHCAC416A](#) [Facilitate support responsive to the specific nature of dementia](#)

[CHCAC417A](#) [Implement interventions with older people at risk of falls](#)

[CHCAD401D](#) [Advocate for clients](#)

[CHCCS400A](#) [Work within a relevant legal and ethical framework](#)

[CHCICS401A](#) [Facilitate support for personal care needs](#)

[CHCICS402A](#) [Facilitate individualised plans](#)

[CHCINF403C](#) [Coordinate information systems](#)

[CHCNET404A](#) [Facilitate links with other services](#)

[CHCORG406A](#) [Supervise work](#)

AND one only of the following units:

[HLTOHS300A](#) [Contribute to OHS processes](#)

OR

[CHCOHS312A](#) [Follow safety procedures for direct care work](#)

The importance of culturally aware and respectful practice

All workers undertaking work in the aged care sector need foundation knowledge to inform their work with Aboriginal and/or Torres Strait Islander clients and co-workers and with clients and co-workers from culturally and linguistically diverse backgrounds. This foundation must be provided and assessed as part of a holistic approach to delivery and assessment of this qualification. Specific guidelines for assessment of this aspect of competency are provided in the Assessment Guidelines for the Community Services Training Package.

Where work involves a specific focus on Aboriginal and/or Torres Strait Islander and/or culturally diverse clients or communities, one or both of the following electives is recommended:

[HLTHIR403B](#) [Work effectively with culturally diverse clients and co-workers](#)

[HLTHIR404B](#) [Work effectively with Aboriginal and/or Torres Strait Islander people](#)

Relevant electives

Electives are to be selected in line with specified Packaging Rules. The following grouping of relevant electives is provided to facilitate selection and does not necessarily reflect workplace requirements. Electives may be selected from one or more groups. Employers may specify that certain electives are required to address specific workplace needs.

Client support

CHCAC410A	Collect technical data to support client health care plan (Note pre-requisite HLTAP301A)
CHCCM404A	Undertake case management for clients with complex needs
CHCCOM403A	Use targeted communication skills to build relationships
CHCCS417A	Provide support and care relating to suicide bereavement
CHCCS422A	Respond holistically to client issues and refer appropriately
CHCCS426A	Provide support and care relating to loss and grief
CHCICS403A	Conduct individual assessment
CHCICS404A	Plan and provide advanced behaviour support
CHCICS405A	Facilitate groups for individual outcomes
CHCICS406A	Support client self-management
CHCICS407A	Support positive lifestyle
CHCICS408A	Provide support to people with chronic disease
CHCICS409A	Recognise and respond to suspected abuse of vulnerable people
CHCICS410A	Support relationships with carers and families
CHCPA402B	Plan for and provide care services using a palliative approach
HLTAP401A	Confirm physical health status

Medication and health professional support

CHCCS305A	Assist clients with medication (Note pre-requisite HLTAP301A)
CHCCS424A	Administer and monitor medications (Note pre-requisites CHCCS305A , HLTAP301A)
CHCCS425A	Support health professional
HLTFA301B	Apply first aid
HLTFA402B	Apply advanced first aid (Note pre-requisite HLTFA301B)

Working with people with disabilities

CHCDIS301A	Work effectively with people with a disability
CHCDIS313A	Support people with disabilities who are ageing
CHCDIS405A	Facilitate skills development and maintenance
CHCDIS409A	Provide services to people with disabilities with complex needs
CHCDIS410A	Facilitate community participation and inclusion
CHCDIS411A	Communicate using augmentative and alternative communication strategies

Working with people with mental health issues

CHCMH402A	Apply understanding of mental health issues and recovery processes
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Working with people with alcohol and other drug issues

CHCAOD402A	Work effectively in the alcohol and other drugs sector
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Leisure and health

- [CHCRH401A](#) [Work effectively in the leisure and health industry](#)
- [CHCRH402A](#) [Undertake leisure and health programming](#)
- [CHCRH404A](#) [Plan, implement and monitor leisure and health programs](#)

Information and technology

- [BSBINM201A](#) [Process and maintain workplace information](#)
- [BSBWOR204A](#) [Use business technology](#)
- [CHCINF408C](#) [Comply with information requirements of the aged care and community care sectors](#)
- [CHCINF505C](#) [Meet statutory and organisation information requirements](#)

Team coordination and supervision

- [BSBMGT401A](#) [Show leadership in the workplace](#)
- [BSBWOR401A](#) [Establish effective workplace relationships](#)
- [CHCCOM403A](#) [Use targeted communication skills to build relationships](#)
- [CHCCS513A](#) [Maintain an effective community sector work environment](#)
- [CHCORG423A](#) [Maintain quality service delivery](#)
- [TAADEL301C](#) [Provide training through instruction and demonstration of work skills](#)

Organisational support

- [CHCADMIN403C](#) [Undertake administrative work](#)
- [CHCNET301D](#) [Participate in networks](#)

Outreach work

- [CHCCH427A](#) [Work effectively with people experiencing or at risk of homelessness](#)
- [CHCCH522A](#) [Undertake outreach work](#)